Agent Link Byte Interface

Downloading and Installing Agent Link's Byte Interface

Note: Please exit out of Byte during installation process; otherwise the installer cannot automatically configure the correct paths for Byte.

1. From the MCL Main screen, under the **Utilities** section click on the **Download** link.

2. The **Software Download** page will be displayed as shown in Figure 1. Click on **Byte Interface.**

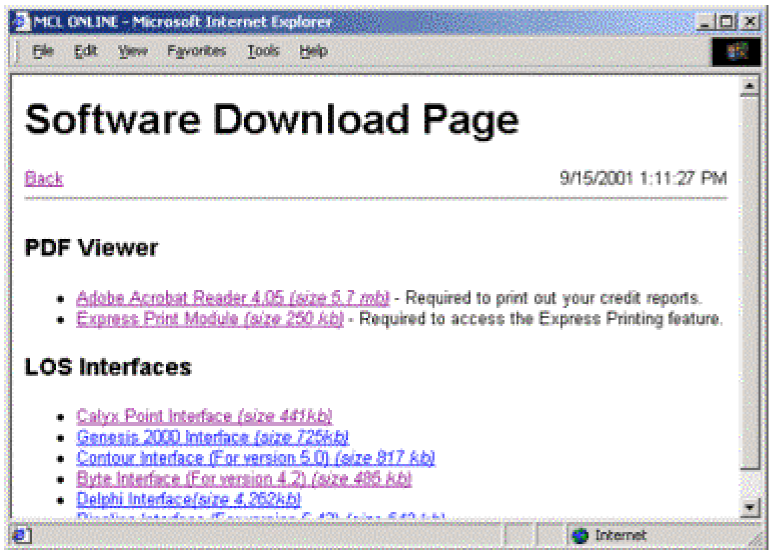

Figure 1: Software Download

3. A window will be displayed similar to Figure 2. Select the radio button next to **Run this program from is current location** and click on the **OK** button.

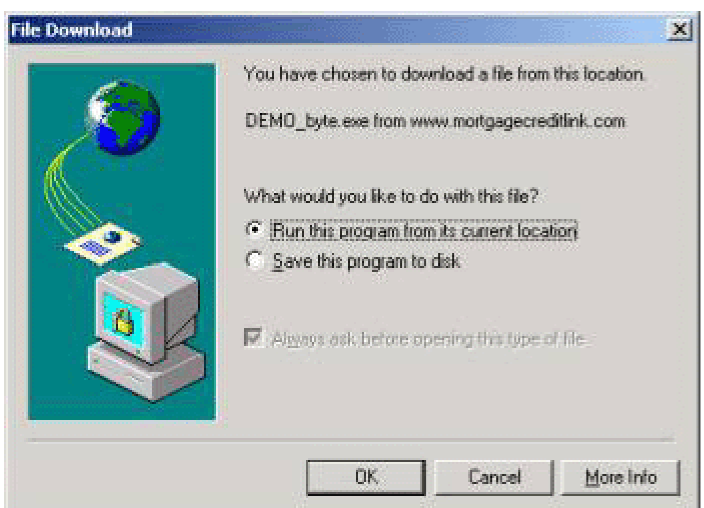

Figure 2: Download Dialog

4. After the download is completed, you will be shown a **Security Warning** dialog (Figure 3). Click on Yes to begin the interface installation.

Figure 3: Security Warning Dialog

5. Click on the **Next** buttons to go through installation. On the last screen of the installation, click the **Finish** button to complete the installation.

6. Agent Link will automatically run for the first time to initialize application. Click on the **Close** button.

Using Agent Link's Byte Interface

1. Launch your Byte application and open the borrower file.

2. Click on the **Communications** button. Afterwards, double click on the **Order Credit Report**.

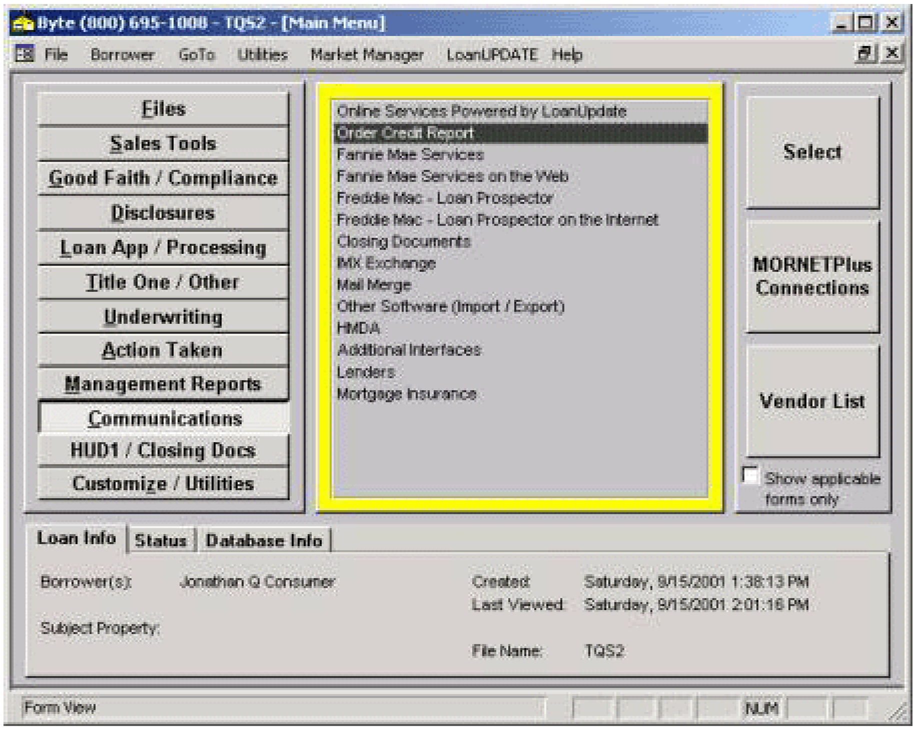

Figure 4: Borrower File

3. For older version of Byte, you will be shown Figure 5. Select **X12** and click on **Request Credit Reports**. If you are using a newer version of Byte, you will be shown Figure 6. Check the **Show All Provider** radio check box and then select the **X12** icon. Afterwards, click on the **Request Report**.

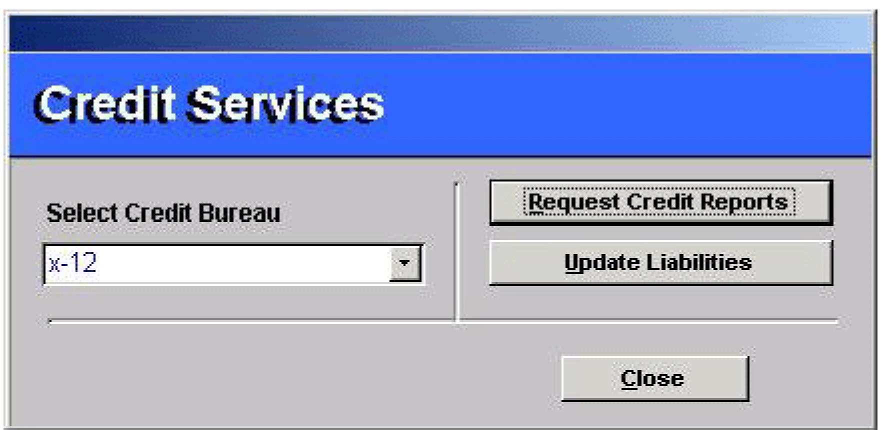

Figure 5: Selecting Data Export Format

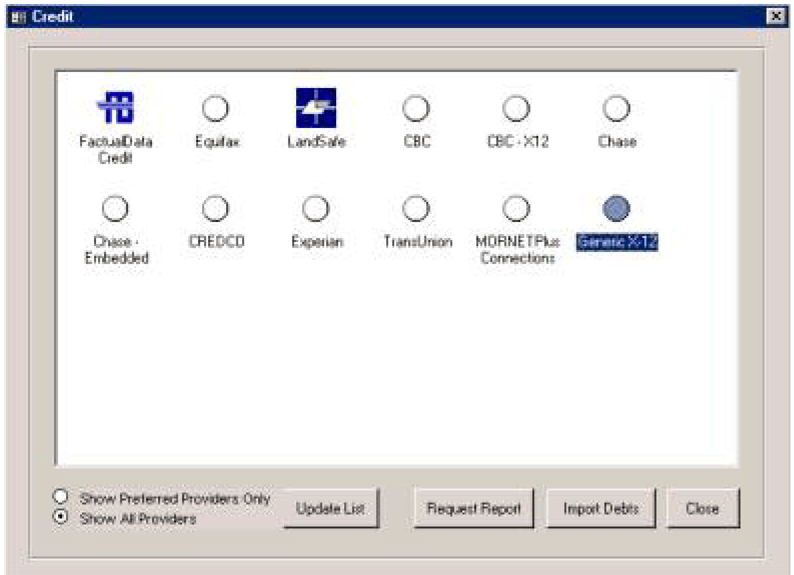

Figure 6: New Byte Version of Credit Interface Screen

4. Select **Prequal** or **RMCR** if you want make a RMCR request along with ordering a prequal credit report. Repositories selection is not necessary at this screen.

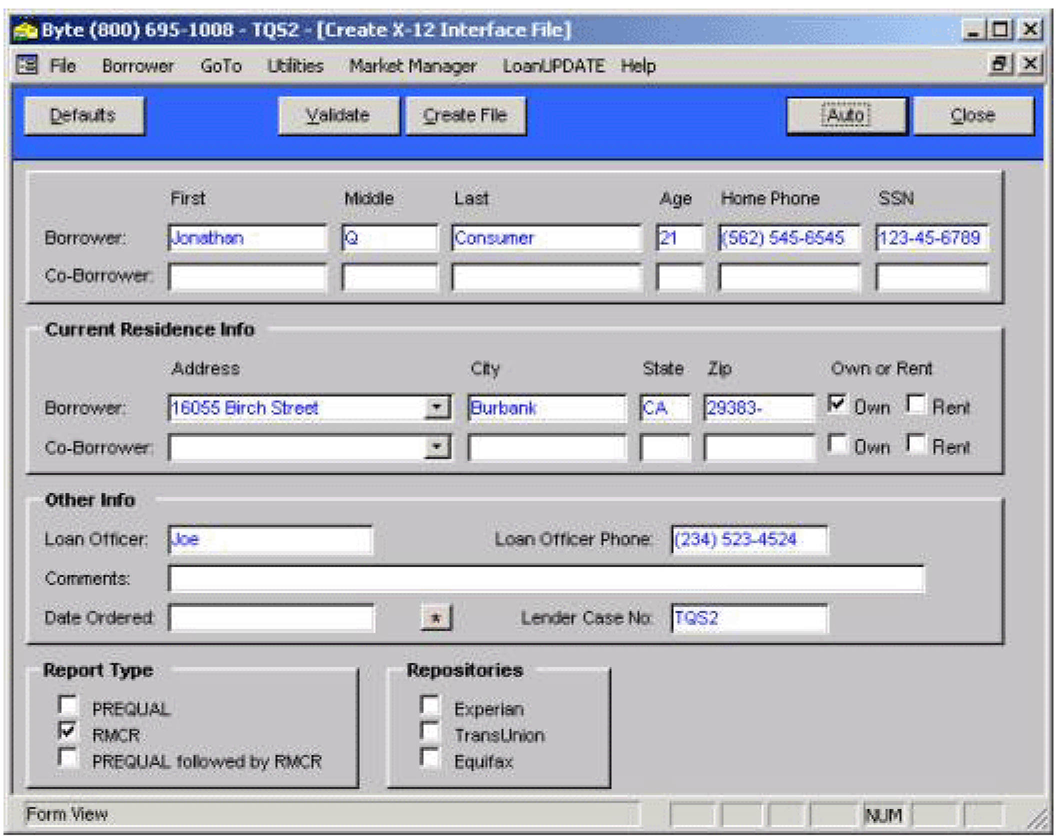

Figure 7: Byte's Credit Export Screen

5. Click on **Auto** to export the file and you will be prompted with the **Save** dialog as shown by Figure 6. Click on **Open** (Leave the **Open as read-only** checkbox unchecked).

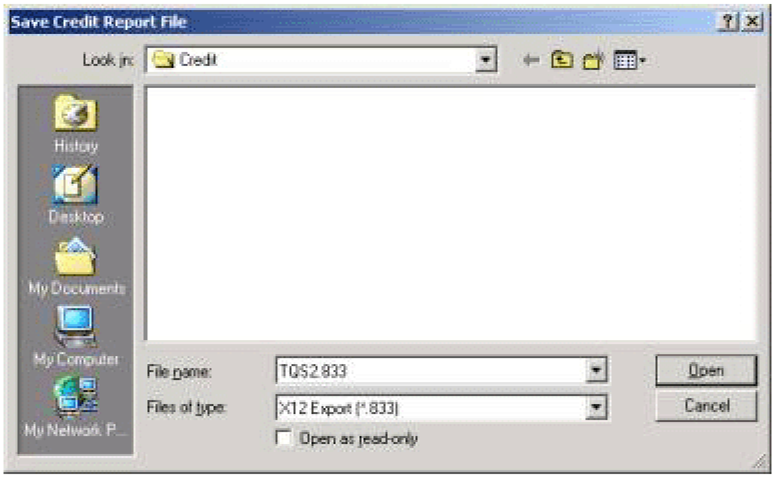

Figure 8: Save Dialog

6. If a **Message** window comes up and there is an error, you need to click on Close and make the correction (I.e., borrower first name, last name, age, home, phone, SSN, address, loan officer name and loan officer's phone number are required). Afterwards, repeat step 5. Click on **Close** if a **Message** window appears again with only warning(s).

7. Agent Link will automatically appear. If not, you can minimize Byte and double click on the Agentlink icon on your computer's Desktop. Click here for troubleshooting information if you are having difficulty starting Agent Link.

8. Fill in your login and password. Next, double click on the file that you want. Alternatively, click on the file and then click the **Order** button to order the credit report.

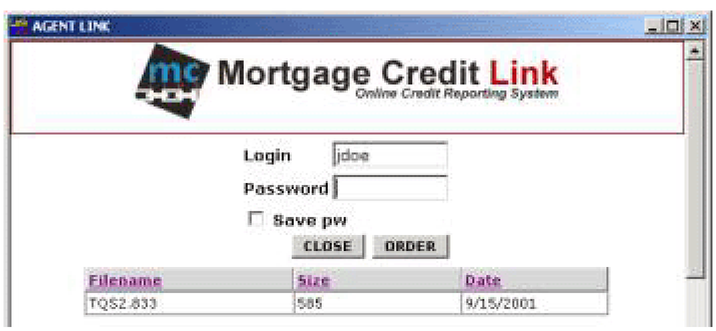

Figure 9: Agent Link Login

9. OPTIONAL: If you are importing liabilities from a credit report that you have already pulled through the Website, you will get a window similar to Figure 10. Click on **Select** for the file that you want to import. If you want to purchase a new report again, click on the **New Report** button at the bottom of the screen. Note that you will get charged again for a duplicate credit report.

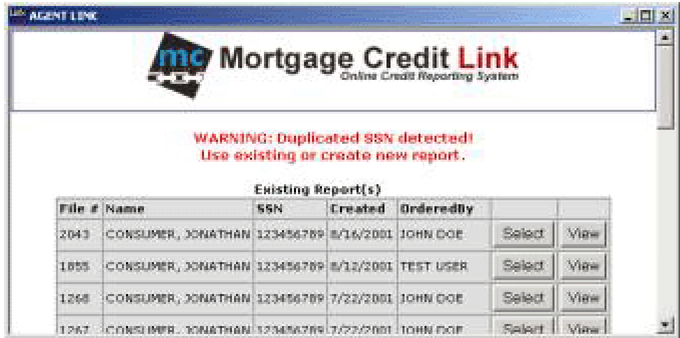

Figure 10: Warning of Duplicate Order

10. Verify borrower's info, make bureau selection, and click the **Order** button.

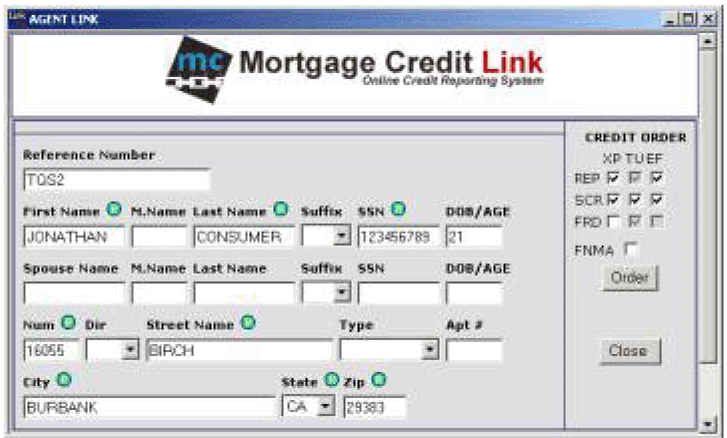

Figure 11: Agent Link Order Screen

11. Once the order is completed, you will be shown Figure 11. Click on the **Export file** button.

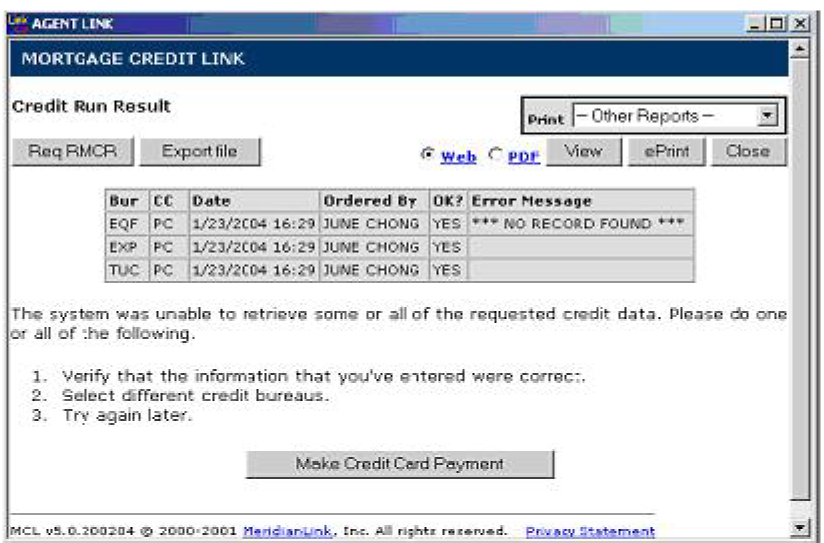

Figure 12: Credit Run Result

a) **Request RMCR:** Submit a RMCR request to the system.
b) **Export File:** This a credit file for Contour to APPEND liabilities from the credit report to the borrower file (will not replace or remove the existing liabilities in the borrower file).
c) **View:** Open the credit report in HTML format for viewing.
d) **ePrint:** Print the credit report. Note that you will need to have Acrobat Reader 4.05 installed.
e) **Close:** Close Agent Link window.

12. After the export completes, you will be showns a message similar to Figure 13. Click on the **OK** button.

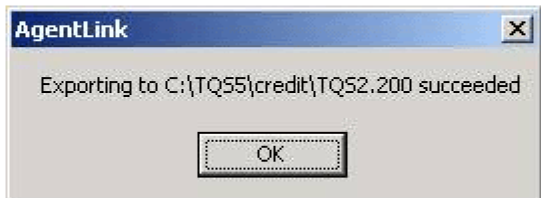

Figure 13: Export succeeded

13. Click on the **Close** button to exit the Agent Link Interface.

14. Back in Byte, click on the **Close** button next to Auto.

15. Double click on **Order Credit Report**.

16. Select **X12** and click on **Upload Liabilities**. If you are on a newer version of Byte, click **Show All Providers**, follow by **Generic X12**, and then on **Import Debts**.

17. Double click on file name.

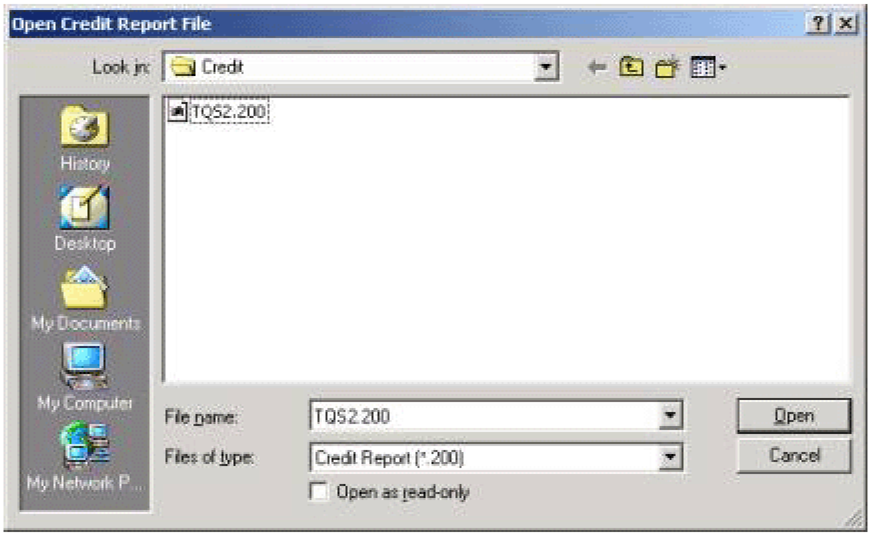

Figure 14: Select Credit File

18. You will be shown a screen similar to Figure 15. To import liabilities that have a balance, click on **Remove Items with No Balance** and then click on **Move All**.

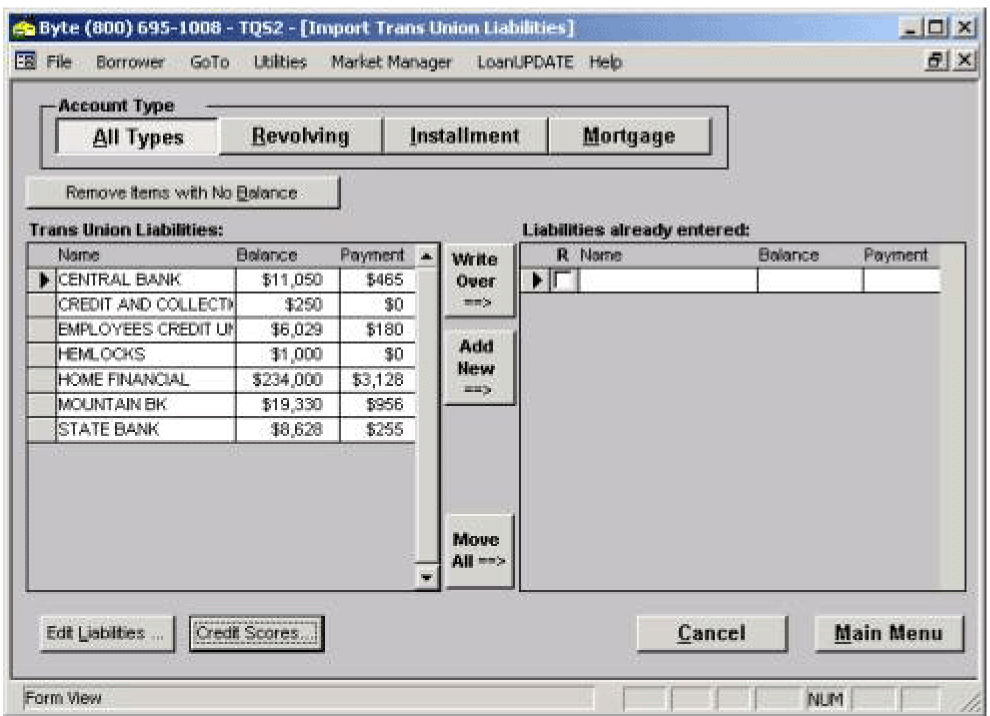

Figure 15: Liabilities Selection

19. To import the credit score, click on the **Credit Score** button. Afterwards, click on the **Fill** button and then on the **OK** button.

20. Click on the **Main Menu** button and then on **Yes** to delete the credit file (.200). You can get the credit file again by repeating Step 2 to 19.